



SolarWinds VoIP and VMware SME

The Challenge

Florida Army National Guard (FLARNG) required a VMware Professional Services Consultant to assist with their VMware environment. They adopted VMware technology for Server and Desktop virtualization environments, and required a technical review, overall assessment, and improvement recommendations of their current virtual environment, which included assessing, providing recommendations to improve performance, and align best practices for virtual environments. This project also required a Subject Matter Expert for their SolarWinds and Cisco VoIP environments. Tasks included assessing and reviewing the current environment for best recommendations.

Client: FLARNG

Location: St. Augustine, Florida

Our Solution

Accend provided a VMware Subject Matter Expert and consultant to advise, assist, implement, configure, and deploy VMware applications such as App Volumes and WorkSpace One capabilities for FLARNG's View environment. The consultant also assisted with reviewing and assessing FLARNG's Horizon environment for best practices deployment, and implementation and provided any knowledge transfer and training as required.

Accend's VMware Professional Services consultant assisted with analyzing the configuration and optimization of FLARNG's VMware infrastructure, implementation of View Horizon App Volumes, and WorkSpace One applications, validated appropriate shared storage resources ensuring that shared storage was configured appropriately for the virtual environment, and reviewed and made sure the physical backup server and license server were configured correctly. FLARNG's VMware included a Primary, Secondary, and Alternate VMWare Sites.

The Results

Accend VMware Subject Matter Expert assisted FLARNG with providing the following deliverables:

- VMware Certified Professional with knowledge of VMware Horizon (Horizon View) and Workspace One
- Assessed and provided best practice recommendation to FLARNG's VMware Technical team
- Reviewed and assessed the shared storage resources and provided recommendations for improvements and performance enhancement.
- Provided FLARNG's Technical Team with knowledge transfer how to manage and implement VMware View Horizon App Volumes and WorkSpace One, including addressing any licensing issues.
- Provided implementation guidance on VMware Workspace One & UEM, Identity Manager, and Dynamic Environment Manager.

FLARNG's VMware Technical Team was able to quickly address and resolve any technical issues they had with their VMware Horizon, WorkSpace One, Licensing, Share Storage, Workspace One & UEM, Identity Manager, and Dynamic Environment Manager.

Technologies Used

VMware

- VMware Certified Professional
- VMware Horizon (Horizon View)
- WorkSpace One & UEM
- VMware Identity Manager
- Dynamic Environment Manager

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